Reporting Period: January 1-31, 2012

REDACTED

February 17, 2012

TOTAL ANIMALS SHPPED DURING REPORTING PERIOD: 11,812
TOTAL REPORTABLE INCIDENTS DURING PERIOD: 1
% OF REPORTABLE INCIDENTS TO ANIMALS HANDLED: 0.01%

INCIDENT #1:

CO flight #2 Honolulu to Houston January 23, 2012

Owner/Guardian REDACTED

wner/Guardian

Dog- American Bulldog / 4.5 years old-84 lbs.

Male / Name: Butkis

NARRATIVE DESCRIPTION

Description of the Incident:

Pet arrived Houston deceased upon arrival of the non-stop flight from Honolulu, Hawaii.

Description of the Cause of the Incident:

A necropsy was performed and stated that the pet was deceased from multifocal myocardial hemorrhage. There was insufficient evidence to determine the origins of the heart problem or why it occurred in the care of Continental Airlines but was likely a result of the normal stress of transport that proved too much for this very sensitive breed.

Description of any corrective action taken:

None as the cause of death was likely a preexisting condition and not related to Continental's handling.

Reporting Period: February 1-29, 2012

REDACTED

March 19, 2012

TOTAL ANIMALS SHPPED DURING REPORTING PERIOD: 11,441
TOTAL REPORTABLE INCIDENTS DURING PERIOD: 1
% OF REPORTABLE INCIDENTS TO ANIMALS HANDLED: 0.01%

INCIDENT #1:

CO flight # 1668 Washington DC (DCA) to Houston February 24, 2012

Cat – Dom. Shorthair – 10 yrs Male / Name: Gypsy

Owner/Guardian REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Pet arrived Houston deceased upon arrival of the flight Washington, DC (DCA).

Description of the Cause of the Incident:

A necropsy was performed which found "Cardiomyopathy (heart disease), mild chronic interstitial pneumonia, Mild centrolobular hepatic degeneration (liver damage) and Mild multifocal nonsupparative interstitial nephritis with mineralization (old age kidney changes)." The diagnosis stated, "The lesions in the heart, lungs and liver suggest Gypsy's death was cardiac related... the liver and lunch lesions also indicate a degree of cardiac dysfunction." Conclusion was "It has been determined that the likely cause of death was cardiac arrest due to an existing heart disease".

Description of any corrective action taken:

None as the cause of death was likely a preexisting condition and not related to Continental's handling.

Reporting Period: March 1-31, 2012

REDACTED

April 16, 2012

TOTAL REPORTABLE INCIDENTS DURING PERIOD:

INCIDENT #1:

UA flight #1161 San Antonio to Houston March 15, 2012

Dog- Chihuahua / 4years old / 19 lbs. Male

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Pet arrived Houston and was noticed barely breathing. Agents on site immediately sought emergency treatment for the pet but it died prior to reaching the clinic.

Description of the Cause of the Incident:

A necropsy was performed and it was noted that, "...lesions within the lung of marked congestion and edema would explain the clinical difficulty of breathing and may have been ultimately the cause of death of this particular animal. The changes within the kidney would be indicative of compromised glomerular function that may have ... allowed the pulmonary edema to form more quickly in this animal than would be the case in an individual with normal kidney function." Additionally, the Histopathologist noted that "Changes within the liver of lipidosis are an incidental finding and would be associated with the obese animal." (19lbs body weight).

Description of any corrective action taken:

None as the cause of death was likely a preexisting condition and not related to United Airlines' handling.

Reporting Period: June 1-30, 2012

REDACTED

July 16, 2012

TOTAL REPORTABLE INCIDENTS DURING PERIOD:

- 1

INCIDENT #1:

UA flight #1689 Houston to San Diego June 8, 2012 Dog- Cavalier King Charles Spaniel / 7yrs old Male Name: Jake

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Pet arrived San Diego deceased upon arrival.

Description of the Cause of the Incident:

A necropsy was performed and the cause of death was diagnosed as chronic cardiac disease.

Description of any corrective action taken:

None as the cause of death was not related to United Airlines' handling.

INCIDENT #2:

UA flight #1591 Newark to San Diego June 16, 2012 Dog- Golden Retriever / 6 yrs old Male Name: Rocket

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Pet arrived San Diego deceased upon arrival.

Description of the Cause of the Incident:

A necropsy was performed and the cause of death was undetermined, but with self-inflicted injuries present. Dog said to not travel well and died early in flight on Saturday with necropsy performed Monday. Histologic changes compatible with those produced by advanced autolysis hampering a critical evaluation of the submitted tissues.

Description of any corrective action taken:

None as the cause of death was not related to United Airlines' handling.

Reporting Period: July 1 -31, 2012

REDACTED

Sept. 23, 2012

TOTAL REPORTABLE INCIDENTS DURING PERIOD:

1

INCIDENT #1:

CO flight #1143 West Palm Beach to Newark July 25, 2012

Dog- Golden Retriever / 5 yr. old Male

Name: Kobe

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Pet arrived Newark deceased upon arrival.

Description of the Cause of the Incident:

A necropsy was performed and the cause of death was diagnosed as acute cardiopulmonary failure; i.e.heart attack.

Description of any corrective action taken:

None as the cause of death was not related to Continental Airlines' handling.

Reporting Period: August 1-31, 2012

REDACTED

September 23, 2012

TOTAL REPORTABLE INCIDENTS DURING PERIOD:

2

INCIDENT #1:

CO flight #1572 Houston to Raleigh Durham August 10, 2012

Dog- Chihuahua / 15 yrs. old Male Name: Paco

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Pet arrived Raleigh Durham deceased upon arrival.

Description of the Cause of the Incident:

A necropsy was performed and the cause of death was diagnosed as generalized cardiomegaly with valvular endocardiosis.

Description of any corrective action taken:

None as the cause of death was not related to United Airlines' handling.

INCIDENT #2:

UA flight #266 Houston to San Francisco August 28, 2012 Dog- Mastiff / 3 yr. old Male Name: Bam Bam

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Pet arrived San Francisco deceased upon arrival.

Description of the Cause of the Incident:

A necropsy was performed and the cause of death was diagnosed as acute cardiovascular collapse noting a slight malformation of the tracheal rings and thinning of the muscle tissue between the tracheal rings resulting in tracheal collapse. This coupled with being a member of the Brachycephalic group of dogs, which are those with shortened muzzles and shortened airways, would contribute to the untimely death of the pet.

Description of any corrective action taken:

None as the cause of death was not related to United Airlines' handling.

Reporting Period: September 1-30, 2012

REDACTED

October 24, 2012

TOTAL REPORTABLE INCIDENTS DURING PERIOD:

3

INCIDENT #1:

UA flight #3743 Buffalo to Chicago September 10, 2012 Cat / 3 yrs.old Female Name: Ariel

Owner/Guardian

Redacted

NARRATIVE DESCRIPTION

Description of the Incident:

Pet arrived Chicago deceased upon arrival.

Description of the Cause of the Incident:

A necropsy was performed and the diagnosis was death as a result of several pre-existing conditions; i.e. hypertrophic cardiomyopathy, asthma, hepatitis, chronic pancreatitis, and myocardial fibrosis.

Description of any corrective action taken:

None as the cause of death was not related to United Airlines' handling.

INCIDENT #2:

CO flight #1284 Newark to San Francisco September 3, 2012 Dog- Golden Retriever / 2 yr old Female Name: Bea

Owner/Guardian

Redacted

NARRATIVE DESCRIPTION

Description of the Incident:

Pet arrived San Francisco deceased upon arrival.

Description of the Cause of the Incident:

A necropsy was performed by owner at her vet...we offered to pay and receive a copy but owner refused. Cause of death unknown, however, flight had a companion golden retriever 7 years and 2 cats, and all other animals were fine. Aircraft checked for mechanical or operational failures and none were found. Direct nonstop flight.

Description of any corrective action taken:

None as the cause of death unknown and all other animals on board were fine. Appears death not related to Continental Airlines' handling.

INCIDENT #3:

UAX flight #6244 Des Moines to San Francisco September 25, 2012 Dog / 5 yrs.old Female Name: Jersey

Owner/Guardian

Redacted

NARRATIVE DESCRIPTION

Description of the Incident:

Pet arrived San Francisco deceased upon arrival.

Description of the Cause of the Incident:

A necropsy was performed and the cause of death was cardiopulmonary collapse with reference to prominent congestion of alveolar septal capillaries and lining, pleural effusion, pericardial effusion, vascular and pulmonary congestion.

Description of any corrective action taken:

None as the cause of death was not related to United Airlines' handling

Reporting Period: November 1-30, 2012

REDACTED

December 12, 2012

TOTAL REPORTABLE INCIDENTS DURING PERIOD:

1

INCIDENT #1:

UA flight #400 Boston to San Francisco November 5, 2012 Dog- Brindle & white greyhound / 8yrs old Male Name: Chance

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Pet arrived San Francisco deceased upon arrival.

Description of the Cause of the Incident:

A necropsy was performed and the cause of death was diagnosed as a combination of all the below findings; i.e. chronic renal insults in the kidneys, raised masses and lesions on the spleen, and petechiations on the serosal surfaces which suggest a coagulation or clotting defect.

Description of any corrective action taken:

None as the cause of death was not related to United Airlines' handling.